

Conferencing Service Attachment

Audio Conferencing

Domestic Audio Conferencing Service. Customer will pay the following rates per minute for domestic Audio Conferencing Service calls that originate and terminate in the U.S. Mainland, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands, with rounding to the next higher full minute. Charges for services other than Toll Meet Me are inclusive of both bridging and transport, unless noted otherwise below. Customer is responsible for all other charges associated with domestic Audio Conferencing Service at standard rates. The following rates per minute will be fixed for the Term.

Product/Service Level	Billing Unit	Charge or Rate per Billing Unit
Instant Mtg. Toll Meet Me	Per Minute	USD 0.0200
Unattended Toll Meet Me	Per Minute	USD 0.0200
Standard Toll Meet Me	Per Minute	USD 0.1068
Premier Toll Meet Me	Per Minute	USD 0.1580
Instant Mtg. Toll Free Meet Me	Per Minute	USD 0.0250
Instant Mtg. Dial Out	Per Minute	USD 0.0250
Unattended Toll Free Meet Me	Per Minute	USD 0.0250
Standard Toll Free Meet Me	Per Minute	USD 0.1300
Standard Dial Out	Per Minute	USD 0.1500
Premier Toll Free Meet Me	Per Minute	USD 0.1701
Premier Dial Out	Per Minute	USD 0.2025

The non-recurring per call charges for Audio Streaming are based on the number of participants on the internet per call:

Number of Participants	Charge
1 to 4	\$ 775.00
5 to 10	\$ 800.00
11 to 25	\$ 850.00
26 to 50	\$ 900.00
51 to 250	\$ 1,000.00
251 to 500	\$ 1,500.00
501 to 1000	\$ 2,000.00

A \$700 per call charge applies per audio streaming call designated for Audio Streaming Replay. This is in addition to the per call charges above.

Features and Other Charges: Customer will pay the following fixed rates for the applicable feature and/or other charges associated with Conferencing Services. These

rates will be fixed for the Term. Except as expressly stated in this Section, no other discounts will apply to these charges and Customer will be responsible for all other rates and charges at the then prevailing standard list rates and charges.

Product Line	Bridge Center	Feature or Other Charge	Currency	Special Rate
Audio Conferencing	US	Instant Mtg. Fee 21-30 ports / Per Month Per Subscription	USD	0.00
Audio Conferencing	US	Instant Mtg. Fee 31-40 ports / Per Month Per Subscription	USD	0.00
Audio Conferencing	US	Instant Mtg. Fee 41-50 ports / Per Month Per Subscription	USD	0.00
Audio Conferencing	US	Instant Mtg. Fee 51-60 ports / Per Month Per Subscription	USD	30.00
Audio Conferencing	US	Instant Mtg. Fee 61-70 ports / Per Month Per Subscription	USD	35.00
Audio Conferencing	US	Instant Mtg. Fee 71-80 ports / Per Month Per Subscription	USD	40.00
Audio Conferencing	US	Instant Mtg. Fee 81-90 ports / Per Month Per Subscription	USD	45.00
Audio Conferencing	US	Instant Mtg. Fee 91-100 ports / Per Month Per Subscription	USD	50.00
Audio Conferencing	US	Instant Replay Plus / Instant Meeting Replay - Per Minute Charges	USD	0.16
Audio Conferencing	US	Instant Replay Plus / Per Set Up	USD	0.00

US Bridged Canadian Audio Conferencing

Canadian Audio Conferencing. For Audio Conferencing Dial Out and Toll Free Meet-Me Access (1) originating in the U.S. Mainland, Alaska, Hawaii, and the U.S. Virgin Islands and terminating in Canada, and (2) originating in Canada and terminating in the U.S. Mainland, Alaska, Hawaii, and the U.S. Virgin Islands, Customer will be charged, in lieu of standard rates and any discounts, the per-minute per-bridge port fixed rates described herein. Charges are inclusive of both bridging and transport, unless noted otherwise below. Transport rates applicable to Bridging Only charges described below will be those transport rates otherwise applicable under this Agreement. Customer is responsible for all other charges associated with Canadian Audio Conferencing Service at standard rates. The following rates per minute will be fixed for the Term.

Service Level/Access Type	(US \$)
Canada Unattended Toll Free Meet Me	\$0.0585
Canada Instant Meeting Toll Free Meet Me	\$0.0585
Canada Standard Dial Out	\$0.1710
Canada Standard Toll Free Meet Me	\$0.1530
Canada Premier Dial Out	\$0.2385
Canada Premier Toll Free Meet Me	\$0.2160

US Dial Out International Audio Conferencing

International Audio Conferencing (Dial out from a US bridge). In lieu of any other discounts, Customer will receive the following fixed discount off of the standard rates (which include both transport and bridging) for domestically bridged International Dial-Out Audio Conferencing, as set forth in the Guide.

US International Audio Conferencing Discount:	27%
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Instant Meeting Replay

Instant Meeting Replay and Instant Replay Plus. In lieu of any other rates or discounts, Customer shall receive Instant Meeting Replay Service and Instant Replay Plus Service at the following rates per minute. These rate shall be fixed for the Term. Customer will be responsible for all other charges associated with Instant Meeting Replay and Instant Meeting Replay Services at standard rates.

Toll and Toll Free Access	Rate per Minute
Instant Meeting Replay	\$0.16
Instant Replay Plus	\$0.16

Global Access Transport Charges (U.S. Bridged). The following per-minute per bridge-port usage charges apply in the following countries based on availability of service, zone and origination access type. Bridging charges are additional and are priced at Customer's applicable Toll Meet Meet-Me Access rate per minute. Global Access Transport charges are not eligible for any additional discounts. The following rates per minute will be fixed for the Term.

Originating Access Method		
Zone	Local Toll	Local Freephone
A	\$0.0392	\$0.1452
B	NA	NA
C	\$0.0705	\$0.1987
D	\$0.0900	\$0.2167
E	\$0.1890	\$0.2705
F	NA	\$0.2834
G	\$0.3500	\$0.4072

U. S. Audio Conferencing International Dial Out Service. In lieu of all other rates, discounts and promotions, Customer will receive a discount of 27% on the rates set forth in the Guide for International Dial Out.

Audio Conferencing Service shall be subject to all of the terms and conditions set forth in the Guide, which is incorporated herein by reference.

Video Conferencing

US Video Conferencing Rates and Charges. Customer will pay Verizon’s standard rates for bridging and transport for United States-based Video Conferencing Services (“U.S. Video Conferencing”) set forth in the Guide (except as otherwise set forth in Special Pricing, below). Customer is responsible for all other charges associated with U.S. Video Conferencing Services, including, but not limited to, feature charges, cancellation charges and any applicable set-up charges, at standard rates, which are set forth in the Guide.

2. Special Pricing. In lieu of all other rates, discounts and promotions, Customer will pay the following fixed rates for bridging and transport for U.S. Video Conferencing Services:

2.1 Port Usage (Bridging) Charges.

Port Usage	Service Level	Billing Unit	Rate per Billing Unit
Bridging	Standard/Unattended ISDN	Per Minute Per Port	\$0.75
Bridging	Instant Video (ISDN and or IP)	Per Minute Per Port	\$0.70
Bridging	Standard/Unattended Video over IP – less than 385kbps	Per Minute Per Port	\$0.75
Bridging	Standard/Unattended Video over IP – 385kbps – 768 kbps	Per Minute Per Port	\$1.14
Bridging	Standard/Unattended Video over IP – 768 kbps and above	Per Minute Per Port	\$1.72
Bridging	Premier Level Surcharge	Per Minute Per Conference	\$1.50

US Video Conferencing. ISDN Dial Out Transport.

Terminating Country	Billing Unit	Currency	Rate per Billing Unit
Australia	Per Minute Per Two Channels	USD	0.2125
Hong Kong	Per Minute Per Two Channels	USD	0.2100
India	Per Minute Per Two Channels	USD	4.0000
Japan	Per Minute Per Two Channels	USD	0.2100
Singapore	Per Minute Per Two Channels	USD	0.2200
Thailand	Per Minute Per Two Channels	USD	4.0000
United Kingdom	Per Minute Per Two Channels	USD	0.2000
United States	Per Minute Per Two Channels	USD	0.1800

Video Conferencing Service shall also be subject to all of the terms and conditions set forth in the Guide, which is incorporated herein by reference.

Net Conferencing Products

All Net Conferencing services shall be subject to all of the terms and conditions of the Guide, in addition to the provisions below.

Domestic Per-Minute Net Conferencing. Customer will pay the following per minute rates, which are fixed for the Term, for Per-Minute Instant, Advanced, Reserved and Customized Net Conferencing. Customer will be responsible for all other charges associated with Net Conferencing Service at the standard rates set forth in the Guide.

Per Minute Net	Rate Per Minute Per Participant
Net Conferencing rate per minute- Microsoft and WebEx Platform	\$0.1600

Domestic Net Conferencing Seat-Based Option (“Seat-Based Net”). Customer will be eligible for the following rates for Seat-Based Net Services. In order to utilize Seat-Based Net, Customer must sign a Seat-Based Net Enrollment Form ("Enrollment Form"). Any additions or modifications to Customer's Seat-Based Net Service during the Term will be controlled by the submission of a completed Seat-Based Change Form. The effective date of any Enrollment Form will be no later than the first day of the second full billing cycle following Customer's submission of the Enrollment Form to Verizon. No back credits will be available. Customer will be responsible for all other charges associated with Seat-Based Net, including, but not limited to, Set-Up charges and Overage charges, at the then standard rates set forth in the Guide. The per seat per month charges will be fixed for the Term; all other charges are subject to change from time to time with changes in the Guide. The following rates will be fixed for the Term.

Product: Seat Commitment	Per Seat Per Month
Live Meeting Pro: 5-10	\$ 133.00
Live Meeting Pro: 11-50	\$ 99.00
Live Meeting Pro: 51-150	\$ 91.00
Live Meeting Pro: 151+	\$ 84.00
Live Meeting Standard: 5-10	\$ 60.00
Live Meeting Standard: 11-50	\$ 56.00
Live Meeting Standard: 51-150	\$ 52.00
Live Meeting Standard: 151+	\$ 46.00
Webex Meeting Center Pro: 2-25	\$ 140.00
Webex Meeting Center Pro: 26-50	\$ 104.00
Webex Meeting Center Pro: 51-200	\$ 92.00
Webex Meeting Center Pro: 201+	\$ 79.50
Meeting Center Standard: 2-25	\$ 75.00
Meeting Center Standard: 26-50	\$ 70.00
Meeting Center Standard: 51-200	\$ 65.00
Meeting Center Standard: 201+	\$ 60.00

Training Center: 5-20	\$ 165.00
Training Center: 21-30	\$ 155.00
Training Center: 31-50	\$ 135.00
Training Center: 51-70	\$ 120.00
Training Center: 71+	\$ 114.00
Support Center: 2-20	\$ 114.00
Support Center: 21-30	\$ 106.00
Support Center: 31-50	\$ 99.00
Support Center: 51-70	\$ 91.00
Support Center: 71-100	\$ 84.00
Support Center: 101+	\$ 80.00
Event Center: 25-50	\$ 68.00
Event Center: 51-200	\$ 55.00
Event Center: 201-400	\$ 45.00
Event Center: 401-750	\$ 38.00
Event Center: 751+	\$ 30.50
Sales Center: 5-20	\$ 185.00
Sales Center: 21-30	\$ 165.00
Sales Center: 31-50	\$ 155.00
Sales Center: 51-70	\$ 135.00
Sales Center: 71 +	\$ 122.00

Domestic Net Conferencing Named Host Option (“Named Host Net Service”).

A “Named Host” is any host who may host an unlimited number of meetings (“Meeting(s)”) using Named Host Net Service, provided that a Named Host may only host one Meeting at any given time. Each Meeting must be hosted by a Named Host and may include no more than the below-listed maximum number of meeting participants (“Participant Cap”) including the Named Host.

In order to utilize Named Host Net Service, any Customer (any company, association, organization, or underlying entity that is purchasing WebEx Net Conferencing Named Host services off of the MICTA contract vehicle) must sign Verizon’s Enrollment Form for a minimum 12- month term. Customer’s order via an Enrollment (or order) Form constitutes Customer’s binding commitment to purchase an amount equal to the number of Named Host licenses it orders on a specific Platform multiplied by the associated Monthly Recurring Charge (“MRC”) per license multiplied by the greater of 12 months or the actual number of months to which it commits. During the enrollment period to which Customer subscribes, the Customer may increase, but not decrease, any committed quantities for which it submits an Enrollment (or order) Form. Upon the expiration of the Enrollment Form’s initial term, the Enrollment Form will automatically renew for additional 12- month terms, unless Customer notifies Verizon of cancellation not later than forty-five (45) days prior to the end date of the expiring term.

Any additions or modifications to Customer’s Named Host Net Service during the Term will be controlled by the submission of a completed change form. The effective date of any Enrollment Form and/or change form and the rates listed below will be no later than the first day of the second full billing cycle following Customer’s submission of the Enrollment Form to Verizon. No back credits will be available.

Named Host accounts are individualized and may not be shared or used by anyone other than the one employee to whom the Named Host account is assigned. The identification of Named Hosts must be unique to an individual and may not be of a generic nature. Customer shall identify those employees assigned to Named Host accounts on the "Manage Hosts" list (the "List"). The List will be maintained by Customer's Site Administrator, who will update the List so that it is current at all times. A Named Host account may not be transferred to another Customer employee except upon (a) termination of the Named Host's employment with Customer, or (b) a significant and formal change in a Named Host's job responsibilities to a position that will not require or provide access to a Named Host account or use of the Services, or (c) in all other instances, Verizon's prior written approval. Verizon will have the right to invoice Customer for any additional Named Host accounts issued by Customer.

Verizon will have the right, upon reasonable notice, to audit Customer's records (including but not limited to the List) during normal business hours to ensure Customer's compliance with the above requirements. Verizon will pay the cost of the audit unless it is found that Customer is misusing the Named Host Net Service by, for example, exceeding the number of allowable Meeting participants, assigning more Named Host accounts than Customer has subscribed to, sharing a Named Host account among multiple employees, having a Named Host hold more than the specified maximum number of simultaneous Meetings at the same time, or providing a Named Host account to a non-employee.

Customer will be eligible for the following rates for Named Host Net Service. Named Host Net Service will not incur any per-minute participant charges. Unless otherwise stated, Customer will be responsible for all other charges associated with Named Host Net Service, including, but not limited to, set-up charges and overage charges, at Verizon's then-current standard rates. The per Named Host per month charges will be fixed for the Term; all other charges are subject to change from time to time.

<u>Service</u>	<u>Concurrent Participant Cap</u>	<u>Number of Hosts Enrolled *</u>	<u>Price Per Month Per Host</u>
Meeting Center Named Host - 25 Participant Cap		1-9	\$89.70
Meeting Center Named Host - 25 Participant Cap		10-24	62.79
Meeting Center Named Host - 25 Participant Cap		25-49	\$54.60
Meeting Center Named Host - 25 Participant Cap		50-100	\$45.50
Meeting Center Named Host - 25 Participant Cap		100-199	\$40.95
Meeting Center Named Host - 25 Participant Cap		200-399	\$34.13
Meeting Center Named Host - 25 Participant Cap		400-499	\$31.85
Meeting Center Named Host - 25 Participant Cap		500-749	\$25.03
Meeting Center Named Host - 25 Participant Cap		750-999	\$22.75
Meeting Center Named Host - 25 Participant Cap		1,000+	\$20.48
Meeting Center Named Host - 200 Participant Cap		50-74	\$59.15
Meeting Center Named Host - 200 Participant Cap		75-99	\$54.60
Meeting Center Named Host - 200 Participant Cap		100-199	\$47.32

Meeting Center Named Host - 200 Participant Cap	200-299	\$40.04
Meeting Center Named Host - 200 Participant Cap	300-399	\$39.13
Meeting Center Named Host - 200 Participant Cap	400-499	\$36.40
Meeting Center Named Host - 200 Participant Cap	500-749	\$30.94
Meeting Center Named Host - 200 Participant Cap	750-999	\$29.12
Meeting Center Named Host - 200 Participant Cap	1,000+	\$27.30
Training Center Named Host - 30 Participant Cap	1-4	\$300
Training Center Named Host - 30 Participant Cap	5	\$300
Training Center Named Host - 30 Participant Cap	10	\$250
Training Center Named Host - 30 Participant Cap	25	\$200
Training Center Named Host - 30 Participant Cap	50	\$170
Training Center Named Host - 30 Participant Cap	100	\$130
Training Center Named Host - 30 Participant Cap	250	\$100
Training Center Named Host - 30 Participant Cap	500	\$80
Training Center Named Host - 30 Participant Cap	1,000	\$60
Training Center Named Host - 50 Participant Cap	1-4	\$500
Training Center Named Host - 50 Participant Cap	5	\$500
Training Center Named Host - 50 Participant Cap	10	\$450
Training Center Named Host - 50 Participant Cap	25	\$400
Training Center Named Host - 50 Participant Cap	50	\$325
Training Center Named Host - 50 Participant Cap	100	\$250
Training Center Named Host - 50 Participant Cap	250	\$180
Training Center Named Host - 50 Participant Cap	500	\$110
Training Center Named Host - 50 Participant Cap	1,000	\$90
Training Center Named Host - 100 Participant Cap	1-4	\$750
Training Center Named Host - 100 Participant Cap	5	\$750
Training Center Named Host - 100 Participant Cap	10	\$675
Training Center Named Host - 100 Participant Cap	25	\$600
Training Center Named Host - 100 Participant Cap	50	\$525
Training Center Named Host - 100 Participant Cap	100	\$450
Training Center Named Host - 100 Participant Cap	250	\$350
Training Center Named Host - 100 Participant Cap	500	\$250
Training Center Named Host - 100 Participant Cap	1,000	\$150
Support Center Named Host - 5 Participant Cap	1-4	\$150
Support Center Named Host - 5 Participant Cap	5	\$150
Support Center Named Host - 5 Participant Cap	10	\$135
Support Center Named Host - 5 Participant Cap	25	\$120
Support Center Named Host - 5 Participant Cap	50	\$110
Support Center Named Host - 5 Participant Cap	100	\$100
Support Center Named Host - 5 Participant Cap	250	\$85
Support Center Named Host - 5 Participant Cap	500	\$70
Support Center Named Host - 5 Participant Cap	1,000	\$50
Enterprise Edition Named Host - 200 Participant Cap	100-199	\$55
Enterprise Edition Named Host - 200 Participant Cap	200-299	\$54

Enterprise Edition Named Host - 200 Participant Cap	300-399	\$52
Enterprise Edition Named Host - 200 Participant Cap	400-599	\$50.50
Enterprise Edition Named Host - 200 Participant Cap	600-799	\$48
Enterprise Edition Named Host - 200 Participant Cap	800-999	\$46.50
Enterprise Edition Named Host - 200 Participant Cap	1,000-1,199	\$44.50
Enterprise Edition Named Host – 1,000 Participant Cap	50-74	\$86.45
Enterprise Edition Named Host – 1,000 Participant Cap	75-99	\$75.53
Enterprise Edition Named Host – 1,000 Participant Cap	100-199	\$64.61
Enterprise Edition Named Host – 1,000 Participant Cap	200-299	\$53.69
Enterprise Edition Named Host – 1,000 Participant Cap	300-399	\$51.87
Enterprise Edition Named Host – 1,000 Participant Cap	400-499	\$49.14
Enterprise Edition Named Host – 1,000 Participant Cap	500-749	\$43.68
Enterprise Edition Named Host – 1,000 Participant Cap	750-999	\$41.86
Enterprise Edition Named Host – 1,000 Participant Cap	1,000+	\$40.04

* Enrollment Thresholds are determined by Service and are not aggregate across multiple Services.

Set Up Fee for - Named Host Net	Waived
Optional One-Time Private Branding Fee	\$199

Domestic Net Conferencing Rooms Option (“Rooms Option”).

Rooms Option - “Room”: A “Room” allows Customer or its Permitted Affiliate (whichever is placing the applicable Order Form) to schedule a monthly maximum of FIVE (5) sequential meetings of unlimited duration (subject to the other meeting room limits of only one meeting at a time and total attendee capacity). Only one meeting may occur at a time (i.e., there may not be any concurrent meetings) for a given Room. A meeting cannot include more than the maximum number of attendees as specified by the size of the room purchased, including presenters, for Rooms. A Room cannot be combined with another Room to allow for more than the maximum number of attendees, including presenters, specified for a single Room, unless otherwise specified and provisioned by Verizon.

Verizon reserves the right to monitor Customer’s use of the Room on a semi-annual basis and charge Customer a per-event overage charge for each event above the monthly maximum (“Webex Room Overage Charge”). The aggregate amount of Webex Room Overage Charges will be documented via an amendment to the agreement. The charge will be invoiced to no more than 10 customer account numbers.

In order to utilize the Rooms Option, any Customer (any company, association, organization, or underlying entity that is purchasing WebEx Net Conferencing Named Host services off of the MICTA contract vehicle) must sign Verizon’s Enrollment Form for a minimum 12- month term. Customer’s order via an Enrollment (or order) Form constitutes Customer’s binding commitment to purchase an amount equal to the number of Room uses (in this case 5 per month) it orders on a specific Platform multiplied by the associated Monthly Recurring Charge (“MRC”) per Room multiplied by the greater of 12 months or the actual number of months to which it commits. During the

enrollment period to which Customer subscribes, the Customer may increase, but not decrease, any committed quantities for which it submits an Enrollment (or order) Form. Upon the expiration of the Enrollment Form's initial term, the Enrollment Form will automatically renew for additional 12- month terms, unless Customer notifies Verizon of cancellation not later than forty-five (45) days prior to the end date of the expiring term.

Any additions or modifications to Customer's Rooms Option Net Service during the Term will be controlled by the submission of a completed change form. The effective date of any Enrollment Form and/or change form and the rates listed below will be no later than the first day of the second full billing cycle following Customer's submission of the Enrollment Form to Verizon. No back credits will be available.

Customer will be eligible for the following rates for Room Option Net Service. Rooms Option Net Service will not incur any per-minute participant charges. Unless otherwise stated, Customer will be responsible for all other charges associated with Rooms Option Net Service, including, but not limited to, set-up charges and overage charges, at Verizon's then-current standard rates. The per Named Host per month charges will be fixed for the Term; all other charges are subject to change from time to time.

Service – Room Capacity (MAX USE OF 5)	Price Per Month Per Room	WebEx Room Overage Charge
Event Center Large Room – Capacity of <u>100</u> - Maximum Meetings of 5	\$2,275.00	\$825.00
Event Center Large Room – Capacity of <u>500</u> - Maximum Meetings of 5	\$270.00	\$825.00
Event Center Large Room – Capacity of <u>1,000</u> - Maximum Meetings of 5	\$500.00	\$825.00

* Enrollment Thresholds are determined by Service and are not aggregate across multiple Services.

Set Up Fee	WAIVED
Optional One-Time Private Branding Fee	\$199

Service	Price	Unit	Comments
Production Services - <u>Standard Assist (Ports Only)</u> – Applicable to Meeting Center	\$ 154.70	per 1-hour session	Includes 30-minutes of meeting set up and monitoring of 1-hour meeting.

and Training Center			
Production Services - <u>Premium Assist</u> – Applicable to Meeting Center and Training Center	\$ 309.40	per 2-hour session	Standard Meeting Center / Training Center Assist plus an added hour.
Additional Hours of Production Services - Applicable to Meeting Center and Training Center	\$ 154.70	per hour or portion thereof	
Production Services Event Assist - <u>Standard Assist</u> – Applicable to Event Center Only	\$ 778.70	Per event up to 2 hours	Includes 30-minutes of meeting set up and monitoring of 2-hour meeting. Record and Edit Package included in Standard Event Assist.
Production Services Event Assist - <u>Premium Assist</u> – Applicable to Event Center Only	\$ 1,558.70	Per event up to 6.5 hours	Standard Event Assist plus up to 4.5 additional hours. Record and Edit Package included in Premium Event Assist.
Additional Hours of Production Services - Applicable to Event Center Only	\$ 643.50	Per hour or portion thereof	
Recording of Event - 1 CD. Applicable to Event Center Only	\$ 104.00	per CD	Complete, unedited recording of event.
Record and Edit Package – Applicable to Meeting Center and Training Center Only	\$ 206.70	per Event	Edited file is sent to Customer through FTP, e-mail or CD.
Record & Playback Storage - 100MB. Applicable to Meeting Center and Training Center Only.	\$ 156.00	per month	Storage is available to store multiple recordings hosted on Customer site for replay. Storage is available up to the aggregate amount purchased by Customer for this purpose.
Record & Playback Storage - 500MB. Applicable to Meeting Center and Training Center Only.	\$ 520.00	per month	Storage is available to store multiple recordings hosted on Customer site for replay. Storage is available up to the aggregate amount purchased by Customer for this purpose.
Record and Edit Package – Applicable to Event Center Only.	\$ 206.70	Per event	Edited file is sent to Customer through FTP, e-mail or CD.
Record & Playback Storage - 100MB. Applicable to Event Center Only.	\$ 156.00	Per month	Storage is available to store multiple recordings hosted on Customer site for replay. Storage is available up to the aggregate amount purchased by Customer for this purpose.
Record & Playback Storage - 500MB. Applicable to Event Center Only.	\$ 520.00	Per month	Storage is available to store multiple recordings hosted on Customer site for replay. Storage is available up to the aggregate amount purchased by Customer for this purpose.

Remote Access: Remote Access allows Customer-designated computers to remotely access previously registered end-user’s computers and other devices (Host Machines) without the end-user being present. Remote Access allows the designated-computer to download software and to remotely make modifications to the Host Machine. Host machines limit access to users that come from a specified IP address range. Customer administrators may define up to three IP address ranges. When initiating a Remote Access session, the Host Machine requires an access code or phone authentication to access the machine. This code is stored on the server and can be accessed only by administrators with proper authentication. Remote Access sessions are completely transient, storing no session data on the server.

1 In order to utilize Remote Access, Customer must commit to a specified term of service at a specified number of Host Machines per month for a minimum of six months via an enrollment form or order form.

2 **Monthly Charges:** The following monthly recurring charges apply per Host Machine enrolled, based on the total number of computers enrolled.

Number of Host Machines Enrolled	Monthly Recurring Charge per Host Machine
10 - 200	\$6.50
201 - 500	\$5.85
501 – 1,000	\$5.20
1,000+	\$4.55
Set Up Fee	Waived
Optional One Time Branding Fee	\$199

Presentation Studio: For Customers who purchase Customized Net Conference, Presentation Studio permits Customer to author, manage, and distribute web-based, pre-recorded, on-demand presentations via a web-based platform. These presentations can be created during or outside of a Net Conference and can include: PowerPoint slides, audio, video, quizzes and surveys. Presentation Studio provides online editing capabilities and reporting tools which allow Customer to track viewing durations, registration, quiz/survey results. Presentation Studio allows the Customer to place multiple recorded presentations online for Participants to view. Participants are directed by the leader to an Internet site to view the recorded presentation. Presentation Studio is only available in conjunction with Customized Net Conference. Unless combined with Training Center, Presentation Studio requires a separate site (URL).

1 **Presentation Slots:** Each online presentation can be made available simultaneously and utilizes a “Presentation Slot”. A “Presentation Slot” is an allocated space on the Customer’s assigned Presentation Studio internet site where a single presentation can be made available. The number of simultaneous Participants, minute usage, and duration of the recorded presentation(s) is unlimited. In order to utilize Presentation Studio, Customer must commit to at least 10 Presentation Slots per month for a minimum of six months.

2 Monthly Charges: The following monthly recurring charges apply per Presentation Slot, based on the number of Presentation Slots.

Number of Presentation Slots	Monthly Recurring Charge per Presentation Slot
10 – 40	\$110.00
41 – 100	\$100.00
101 – 150	\$90.00
151 +	\$80.00

3 Set-Up Charges: If the creation of a new site (URL) is necessary, Customer will pay a set-up fee per new URL site of \$1,500.

WebEx Connect Option (“WebEx Connect Net Service”)

WebEx Connect is an enhanced Instant Messaging (IM) product that allows Users to chat securely, with encrypted one-to-one or group IM; Extend the network with AIM Federation including Jabber, Sametime, and Microsoft LCS/OCS; Add a microphone and a webcam to enable real time video and live audio with VoIP; Click any phone number to call that number; Personalize interactions with profile pictures and contact information; Launch WebEx meetings, audio or video conferencing, or instant messages; Presence Notifications allow Users to see which colleagues are online and available; Eliminate back-and-forth email with persistent chat threads; Refer to a discussion within a workspace to see exactly what was said on any given topic; Customize and manage team spaces online to collaborate effectively with anyone, anytime; Share documents and other files with other space members inside or outside your organization; See who owns the file, when it was created, and when it was last modified; Attach discussion threads to documents; Add contacts directly from Outlook or AIM buddy list; View, Add, and cancel appointments booked in the Outlook calendar; Escalate any chat session to show-and-tell; Show contacts your desktop and anything on it; Present slide deck multimedia clips, web pages—whatever is on your screen; Add, update, deactivate or reactivate users and their profiles easily from a single console.

In order to utilize WebEx Connect Net Service, any Customer (any company, association, organization, or underlying entity that is purchasing WebEx Net Conferencing Named Host services off of the MICTA contract vehicle) must submit an Enrollment Form. Enrollment Form will auto-renew on a month-to-month basis, unless Customer notifies Verizon of cancellation not later than forty-five (45) days prior to the end date of the expiring term. Any additions or modifications to Customer’s WebEx Connect Net Service during the Term will be controlled by the submission of a completed Change Form.

The effective date of any Enrollment Form and/or change form and the rates listed below will be no later than the first day of the second full billing cycle following Customer’s submission of the Enrollment Form to Verizon. No back credits will be available.

Unless otherwise stated, Customer will be responsible for all other charges associated with WebEx Connect Net Service, including, but not limited to, set-up charges and overage charges, at Verizon’s then-current standard rates. The WebEx Connect per user per month

charges will be fixed for the Term; all other charges are subject to change from time to time

Customer will be eligible for the following rates for WebEx Connect Net Service:

WebEx Connect:

Named Users	Price (per month)
1 - 9	US \$6.37
10 - 49	US \$5.92
50 - 99	US \$5.46
100 - 399	US \$4.55
400 - 999	US \$4.10
1,000 – 2,499	US \$3.64
2,500 – 4,999	US \$3.19
5,000 - 7,499	US \$2.73
7,500+	US \$2.50
Set-Up Fee, if applicable	WAIVED

Domestic Net Audio Broadcast Option (“Audio Broadcast Net Service”).

Audio Broadcast is used with WebEx Event Center to stream audio to thousands of participants. Ideal for large, one-to-many events where the audience is primarily in a listen-only mode. The event host, presenter and panelists join via traditional telephony-based audio conference, while audience receives an audio stream directly to their computers. Audio Broadcast provides seamless integration into the WebEx online event environment: automatic start-up of the audio broadcast session, real-time monitoring of active audio broadcast attendees and promotion of individual attendees to full-speaking privileges.

In order to utilize Audio Broadcast Net Service, any Customer (any company, association, organization, or underlying entity that is purchasing WebEx Net Conferencing Named Host services off of the MICTA contract vehicle) must submit an Enrollment Form. Enrollment Form will auto-renew on a month-to-month basis, unless Customer notifies Verizon of cancellation not later than forty-five (45) days prior to the end date of the expiring term. Any additions or modifications to Customer’s Audio Broadcast Net Service during the Term will be controlled by the submission of a completed Change Form.

The effective date of any Enrollment Form and/or change form and the rates listed below will be no later than the first day of the second full billing cycle following Customer's submission of the Enrollment Form to Verizon. No back credits will be available.

The Audio Broadcast Net Service must be used in conjunction with a subscription-based Net Product (Seats-Based, Committed Minutes and/or Named Host Licenses). Audio Broadcast Net Service will be invoiced as a flat monthly recurring charge. The flat monthly recurring charge

will be fixed for the term unless modified by a contract amendment.

Unless otherwise stated, Customer will be responsible for all other charges associated with Audio Broadcasting Net Service at Verizon's then-current standard rates. The per month Audio Broadcast charges are fixed for the Term; all other charges are subject to change from time to time.

Key Features

High capacity - Broadcast to as many as 3,000 participants.

Low delay - Count on accurate synchronization between audio and visual components.

Auto start - Audio Broadcast automatically starts when an attendee joins the event. No additional steps are required.

Simple controls - Attendees can join or leave the audio broadcast session at will. Use simple controls to adjust volume, pause, stop, and start the audio broadcast.

Mixed mode audio conference - Event Center hosts, presenters and panelists join a PSTN audio conference, which is automatically converted to IP-based audio streams and delivered to attendees' computers.

UDP or TCP support - Audio Broadcast supports both UDP and TCP transport methods, allowing for an optimized audio stream.

Secure SSL support - Audio Broadcast session can use SSL as a transport method, providing added security for the audio broadcast session.

Customer will be eligible for the following rates for Audio Broadcast Net Service:

Internal Verizon Tracking No.	n/a	
Service – Audio Broadcasting	URL Site	<u>Price Per Month</u> <u>Per URL Site</u>
Audio Broadcast Net Service	Unknown/TBD	\$680.00
Note: Charges for Audio Broadcast will appear on Customer Invoice as Millennium Service Code 800: "WebEx Event Stream 1 Event"		
Set Up Fee for - Audio Broadcast		Waived

Customized WebEx Hosted Net Replay (Customized WebEx Replay):

1 **Description:** Customized WebEx Hosted Net Replay (Customized WebEx Replay) provides storage of replays on Customer's Customized Net Conference site and is available for certain WebEx Net Conference options. Conference leaders control the recording of the replay from the meeting console. Each replay is stored on the Net Conferencing server until the leader removes it. In order to access a replay, the leader provides participants a Company-designated Internet site and passcode to view the recording. Customer may select an uncommitted level of storage or commit to a specified storage level of Capped (1GB),_5GB, 10GB, 20GB, 50GB or 100GB per month for a minimum six month term via an enrollment form or order form.

2 Rates and Charges:

A. Monthly Recurring Charges – Uncommitted Level of Storage: If Customer selects an uncommitted level of storage, a \$20 per gigabyte charge applies after the first gigabyte of storage, which is provided at no charge.

B. Monthly Recurring Charges – Committed Level of Storage: The first gigabyte of storage is provided at no charge. After the first gigabyte, the following monthly recurring storage charges and monthly overage charges apply based on Customer’s monthly storage level commitment. However, if the Capped (1GB) level is selected, there are no overage charges since no additional storage will be made available. Upon reaching the Capped 1GB level, the user will receive an error that the maximum storage capacity has been reached.

Monthly Storage Level Commitment (GB)	Total Storage Charge per month	Monthly Charge per Committed GB level and Overage Charge per GB above Monthly Storage Level Commitment
Capped (1GB)	\$0	N/A
5	\$60.00	\$12.00
10	\$100.00	\$10.00
20	\$140.00	\$7.00
50	\$300.00	\$6.00
100	\$420.00	\$4.20
200	\$600.00	\$3.00
500	\$1,200.00	\$2.40
1,024	\$1,996.80	\$1.95
2,048	\$3,809.28	\$1.86
5,120	\$8,601.60	\$1.68

Live Meeting User Service License (“LM USL”) Option. The LM USL pricing option provides licensed Customer-identified users (“LM USL Users”) the ability to conduct or access a Verizon Net Conference with Live Meeting hosted by a LM USL Leader on a Customer-dedicated site. The “LM USL Leader” schedules the LM USL net conference, enters it as a presenter, and acts as host of the Live Meeting conference through use of the leader login. An LM USL Leader must be an LM USL User. Each LM USL may only be assigned to one individual and cannot be shared among multiple individuals. Two LM USL types are available to LM USL Users:

- (1) The Professional Edition LM USL allows up to 1,250 concurrent meeting participants per conference and offers additional features beyond those offered in the Standard Edition (see below).
- (2) The Standard Edition LM USL allows up to fifteen (15) concurrent meeting participants per conference.

Customer is responsible for monitoring and maintaining its use of the LM USL option within the foregoing parameters.

All Internal Participants (a Customer-authorized employee who rightfully accesses the conference) must be LM USL Users, specifically either Standard or

Professional. External Participants (a Customer-authorized non-employee who rightfully accesses the conference) are not required to be LM USL Users and may join at no additional cost.

There are no per-minute charges for Live Meeting usage on conferences set up by an LM USL Leader.

Encryption services and initial branding will be provided for both Standard and Professional LM USL at no additional cost. Storage will be available at no additional cost for up to 90 days for Standard LM USL and 365 days for Professional LM USL. These time limitations cannot be extended. A list of features associated with LM USL is set forth below.

LM USL Features List: Features associated with Standard and Professional LM USL are subject to change from time to time.

Feature	User Service License	
	Standard	Professional
Meeting Size (max. # participants)	15	1250
Storage (days) no extensions	90	365
Shared Recordings		√
Registration		√
Virtual Breakout Rooms		√
Advanced Testing/Grading		√
Pre-meeting Handouts		√
Live Meeting Web Access		√
End-user Support	√	√
Reporting	√	√
Client (Windows based)	√	√
Audio Integration	√	√
Video (Webcam & Roundtable)	√	√
In-meeting File Transfer	√	√
Rich Media Presentations	√	√
Outlook Integration	√	√

Rates and Charges:

USER - Professional		
Product	Customer License Count ***	Rate Per Month Per License
Professional	1 - 250	\$16.41
Professional	251 - 2399	\$16.00
Professional	2,399 - 5,999	\$14.89
Professional	6,000 - 14,999	\$13.66
Professional	15,000 +	\$12.64

USER - Standard		
Product	Customer License Count ***	Rate Per Month Per License
Standard	1 - 250	\$4.94
Standard	251 - 2399	\$4.75
Standard	2,400 - 5,999	\$3.07

Standard	6,000 - 14,999	\$4.06
Standard	15,000 +	\$3.77

*** In aggregate across both Standard and Professional Licenses.

LM USL Enrollment. In order to utilize LM USL Net Service, any Customer (any company, association, organization, or underlying entity that is purchasing WebEx Net Conferencing Named Host services off of the MICTA contract vehicle) must sign Verizon's Enrollment Form for a 12- month term. Upon the expiration of the Enrollment Form's initial term, the Enrollment Form will automatically renew for additional 12- month terms, unless Customer notifies Verizon of cancellation not later than forty-five (45) days prior to the end date of the expiring term. Any additions or modifications to Customer's LM USL Net Service during the Term will be controlled by the submission of a completed change form.

Customer Responsibilities. Customer must comply with the following responsibilities:

- Monitor its account for the Live Meeting services to ensure compliance with your and our Live Meeting services policies and procedures.
- Notify you of any unauthorized use of customer's account.
- Use the Live Meeting services according to all applicable local, state, national and international laws and regulations.
- Accept and comply with the TOS. "TOS" means Microsoft's then current terms of service, Live Meeting privacy policy, and acceptable use policy under which we provide the Live Meeting services to end users. Microsoft may revise the terms and conditions of the TOS from time to time (including the countries where we make available the Live Meeting services and any of the policies which may be applicable to customers' usage of such Live Meeting services). If Microsoft does so, Verizon will send Customer notice.

Domestic Net Conferencing Enterprise Edition ("EE"). Customer will be eligible for the following rates for EE Services. In order to utilize EE, Customer must sign an EE Enrollment Form ("Enrollment Form"). The effective date of any Enrollment Form will be no later than the first day of the second full billing cycle following Customer's submission of the Enrollment Form to Verizon. No back credits will be available. Customer will be responsible for all other charges associated with EE, including, but not limited to, Set-Up charges and Overage charges, at the then standard rates set forth in the Guide. The per minute charges will be fixed for the Term; all other charges are subject to change from time to time with changes in the Guide.

US Enterprise Edition Committed Minutes	Rate Per Minute/Overage Rate Per Min.
1,500 to 4,999	\$0.3550
5,000 to 9,999	\$0.3300
10,000 to 24,999	\$0.3000
25,000 to 49,999	\$0.2750
50,000 to 99,999	\$0.2500

100,000 to 249,999	\$0.2300
250,000 to 499,999	\$0.2100
500,000 to 999,999	\$0.1800
1,000,000 to 2,499,999	\$0.1700
2,500,000 to 4,999,999	\$0.1600
5,000,000 +	\$0.1500